

2019 ALUMNI CHRISTMAS CLUB SPECIAL



**Earn 12 CEU's
in 2 days!**

2 days for *\$258

Day 1

Tuesday, December 17th at 9:00am
The Art of Successful Delegation

- The Process of Assigning Authority (To whom and When)
- Conquer the Fear of Delegating
- Understand the Basics & Benefits of Delegation
- Learn how to Evaluate and Reward Performance

Day 2

Wednesday, December 18th at 9:00am
Leadership, Building Better Relationships

- Setting Expectations & Communicating Guidelines
- Understand Working Styles & Preferences
- Managing Departmental Conflict
- Engaging in Self-evaluation and Ongoing Relationship Management

*Restrictions apply: must attend both days to receive the \$100 discount. Attendance for one day will be \$179.00.

Due to limited seating, application and payment of \$258.00 must be received by 12/09/19 in order to secure your reservation. For further information, please call 215-348-3112.

P.E.P.P. UNLIMITED

INNOVATIVE RESOURCES FOR THE ASSISTED LIVING INDUSTRY

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Courses meet mandatory requirements
for PCH/ALR Administrators

Name _____

Facility Name _____

Address _____

City/Zip _____

Phone _____

E-mail _____