



New Session!

2 days for *\$258

Earn 12 CEU's in 2 days!

Day 1
Tuesday, May 8th at 9:00am
Challenge of Change

- Areas of change for Administrator, Staff, & Residents
- Healthy & unhealthy reactions to change
- Leadership and change
- Helping others deal with change

Day 2
Wednesday, May 9th at 9:00am
Tackling Turnover

- The impact of turnover
- Standardizing the hiring process
- Tips for reducing turnover
- The power of the satisfied employee
- Employee recognition & appreciation

*Restrictions apply: must attend both days to receive the \$100 discount. Attendance for one day will be \$179.00.

Due to limited seating, application and payment of \$258.00 must be received by 05/02/18 in order to secure your reservation. For further information, please call 215-348-3112.

PE.P.P. UNLIMITED
INNOVATIVE RESOURCES FOR THE ASSISTED LIVING INDUSTRY

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Name _____

Facility Name _____

Address _____

City/Zip _____

Phone _____

E-mail _____

Courses meet mandatory requirements for PCH/ALR Administrators