

**For your convenience, this course will be presented in a live Zoom meeting format.**

# Conflict Resolution

*This DHS approved course meets mandatory training requirements for PCH & ALR Administrators*

*This session will explore areas of everyday conflict, how to identify personal triggers, manage emotions, address family and resident concerns, and how to manage and resolve conflicts in and out of the workplace.*

**TUESDAY  
JUNE 20TH**

**STARTING AT 9:00AM  
6 HOURS  
OF ANNUAL TRAINING**  
*A camera & microphone are required to attend and you must be visible during the entire presentation*

**P.E.P.P. Unlimited  
252 West Swamp Rd, Ste #1  
Doylestown, PA 18901  
P: 215-348-3112  
F: 215-348-4240  
E: info@peppunlimited.com**



**Cost is \$99.00 for 6 hours of CEU's**

*Monies due by 06/16/23*

**Please email, fax, or mail registration to P.E.P.P. Unlimited.  
For further information, please call 215-348-3112.**

Name \_\_\_\_\_

Facility Name \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_