

For your convenience, this course will be presented in a live Zoom meeting format.

Conflict Resolution

This DHS approved course meets mandatory training requirements for PCH & ALR Administrators

This session will explore areas of everyday conflict, how to identify personal triggers, manage emotions, address family and resident concerns, and how to manage and resolve conflicts in and out of the workplace.

**TUESDAY
JUNE 20TH**

**STARTING AT 9:00AM
6 HOURS
OF ANNUAL TRAINING**
A camera & microphone are required to attend and you must be visible during the entire presentation

**P.E.P.P. Unlimited
P.O. Box 80
Chalfont, PA 18914
P: 215-348-3112**

**Please Email Application to:
info@peppunlimited.com**



Cost is \$99.00 for 6 hours of CEU's

Monies due by 06/16/23

**Please email, fax, or mail registration to P.E.P.P. Unlimited.
For further information, please call 215-348-3112.**

Name _____

Facility Name _____

Phone _____

E-mail _____