

For your convenience, this course will be presented in a live Zoom meeting format.

This DHS approved course meets mandatory training requirements for in-person continuing education for PCH & ALR Administrators

There's No Place Like Home!: Fostering a Homelike Environment

- Understanding the importance of mission statements & promotion
- Focus on each area of the home to find ways to improve customer service
- Ideas to have successful resident council meetings
- Implementing specific staff trainings to foster a homelike environment



TUESDAY, JUNE 4TH

**STARTING AT 9:00AM
6 HOURS
OF ANNUAL TRAINING**
A camera & microphone are required to attend and you must be visible during the entire presentation

Cost is \$109.00 for 6 hours of CEU's

Monies due 05/31/24 via credit card payment by phone or check by mail.

**Please email or mail registration to P.E.P.P. Unlimited.
For further information, please call 215-348-3112.**

**P.E.P.P. Unlimited
P.O. Box 80
Chalfont, PA 18914
P: 215-348-3112**

**Please Email Application to:
info@peppunlimited.com**

Name _____

Facility Name _____

Phone _____

E-mail _____